MUNICIPALITY OF WESTLAKE-GLADSTONE

CURBSIDE TRASH PROGRAM

Curbside Trash Service

- **Convenient :** All you need to do is fill up your cart and pull it to the curb.
- **Reliable:** MWM has friendly and helpful staff to make sure your trash is picked up on time.
- **Considerate:** Our cart assist program helps those in need get their cart to the curb.

We would also like to invite you to check out Re-collect, a program that enables you to print off collection calendars and receive reminder notifications. We do strongly recommend signing up as this also gives us the ability to communicate with you if the service is delayed or moved to another day due to weather or road disruptions. You can access Re-collect by going to our website www.MWMEnviro.ca, scrolling down our homepage to where it says "Never Miss a Curbside Pickup Again" enter your address or lane number (should auto populate your entire address) and hit search. You can print off a collection calendar for the current year and also sign up for a service reminder that will inform you of your collection days via your choice of email, text, phone or google calendar. If you require assistance, please do not hesitate to contact us and we would be more than happy to walk you through these steps.

Going Above and Beyond to Serve Your Waste Needs for Your Busy Household.

Running a home can be a full-time job and daily waste is simply part of it. Let MWM be your partner in making trash disposal easier. We offer a variety of trash services to meet all of your needs.

Just visit our website at

www.MWMEnviro.ca

Containers for residential, commercial or industrial cleanup are available. Rental can be from 1 day to a permanent term. We have containers that range from 4 yards to 30 yards.

Please call our office for details and pricing.

Souris, MB. (204) 483-3986

Email: info@MWMEnviro.ca

FREQUENTLY ASKED QUESTIONS

When is my pickup day?

Your **Trash** cart will be serviced **every 2nd week on Wednesdays.** You can sign up for reminders *on our website.*

Zone 1 will start August 4th

Zone 2 will start August 11th

www.MWMEnviro.ca

What if I need assistance with placing my cart at the curb?

MWM offers a Medical Assist Program that is available for those who need help getting their cart to the curb. This is available for long or short-term needs.

Please call or email your Town office to sign up for this service.

204-385-2332

info@westlake-gladstone.ca

Will there be enough room for all my trash in the cart?

For residents doing spring or fall cleaning, renovations, etc. **MWM** offers larger front-load and roll-off containers at very reasonable rates.

Check with your neighbour and if allowed place extra bags in their cart.

USING THE CARTS

- Loose trash should be bagged, this will keep loose trash from blowing onto street.

- Use plastic or paper bags of any size.

- Please don't pack trash in or exceed 250 pounds of waste.

- Only waste INSIDE the cart will be collected.

- Please notify us if your cart is damaged, stolen or vandalized.

- Pull the cart, don't push it - this will be much easier.

- Do not place hot ashes, construction debris, or hazardous waste such as oil, or paint cans in your cart.

- Please keep your cart clean and take care of it. Do not paint or write on the cart.

- Our carts are low maintenance, once a year please rinse the cart out.

PLEASE NOTE: Material placed outside the cart will **NOT** be collected.

SERVICE ISSUES
For any concerns related to the service provided (i.e. missed pickups etc.) please call MWM at (204) 483-3986

PLACING THE CART

- Place the cart with the wheels against the curb, or along the grass line if no curb is available.

- Have the front of the cart towards the street.

- Leave an arms length of space between the cart and any other object see illustration.

- Don't place the cart under an overhead obstruction.

- Place at the curb by 7 AM. We may arrive to your house at different times.

- Please leave your cart out until the end of the day, or until you have visually checked it and it has been emptied.

CURBSIDE COLLECTION

Please have your cart out for 7:00am

Park it Wheels against the curb or just off the roadway

Point it Arrows should point to centre of road

STREET

CURB HOUSE

Space it Give at least an arm's length distance on all sides

1m   1m